

TecAssured

TecAssured™ (TA) is a lite yet powerful product administration system with a dynamic rating engine built in. Designed for ultimate flexibility, TA can serve up rates directly into your menu system, provide an easy-to-use sales portal, or be configured for you to administer some or all of your products, depending on your needs and capabilities.

COMPRISED OF THREE KEY COMPONENTS:

- Database (currently MySQL, however versions can be created to support additional database types as needed)
- Middleware (API)
- Web Portal

The Middleware and Web Portal can both be configured for Test, Production (Live), or both. In the default configuration, all three pieces run on the same individual virtual or private server, and the Middleware and Web Portal are configured to handle both the Test and Production instances.

EACH SYSTEM HAS FOUR DATABASES:

- 1) Test instance of Middleware Database
- 2) Live instance of Middleware Database
- 3) Test instance of Web Portal Database
- 4) Live instance of Web Portal Database

Each of these can be placed on separate servers, or as a separate cluster as long as it is multiplemaster. There is no support for having multiple instances of the same database. The Middleware (API) instances could all be placed on separate servers and there could be one, a dozen, a hundred or more instances of each.

The Web Portal instances can be placed on separate servers with each being assigned to a Middleware server. Each Middleware server can host multiple web Portal servers. This allows the system to expand to any scale required by adding instances and/or increasing the power of the server(s) they run on.

FOUR DATA CENTERS ACROSS THE COUNTRY

We host in a virtual environment that has four data centers across the country (Miami, FL; Detroit, MI; Dallas, TX; and Los Angeles, CA). Each piece, or one or more instances of each, can be in each data center. With proper server access and protective agreements, we can host virtually anywhere.

Each client will be provided with their own TA System and Database instances. Databases are not shared with anyone. This allows TA to give full, direct Database access to any client in the event they wish to implement any additional functionality or reporting above and beyond our base solution.

The TA System supports P.O.L.K, Chrome, DataOne, and Edmunds for Vehicle VIN decoding. Custom Serial and Identification Number data decoding is also available.

SYSTEM CAPABILITIES

- Facilitates product delivery for any service or insured product (VSC, GAP, Pre-Paid Maintenance, Tire & Wheel, Paint, Fabric or Engine Protection, etc.)
- Profile Based Permissions
- Dealer Setup
- User Access
- Easy Setup
- Permissions Driven - Based on what the designated System Administrator permits each user to access
- System Administrator - Add new users easily and deactivate a user with minimal effort
- Accounts/Buckets
- Ruleset & Classing
- Products
- Options
- Surcharges
- Consumables (PPM, Services, RSA, Add-Ons, etc.)
- Private Labeling
- eContracting Form Mapping & Printing
- Consumable Quantities Management (PPM, Add-On Services)
- Rates (Complete Multi Product/Industry Rating Engine)
- Bundle Product Feature (Beta)
- Agreement Administration/Claims
- Review, Revise & Accept Contracts
- Process Claims On Active Contracts
- Claims/Noting Tools
- Contracts Storage (Review, Printing)
- Inventory Status Management
- Cancel & Refund - Previously accepted contracts
- Termination & Voids
- Receivables
- Contract Batching
- Process Payments - For accepted contracts
- Dispersions
- Branded Presentation Process - For all products offered featuring VIN and Serial Number Decoder (No need to look up rates or coverage availability)
- PDF Contracts – Permit easy completion and submission to your providers. All contract information can go directly into TA to record the product sale or be transmitted to insurers or contract providers
- Pricing – Based on the decoded VIN or Serial Number, current odometer, and other needed information. Only plans vehicle is eligible for are presented with costs for each plan
- eContracting and Submission
- PDF Brochures - Your sales portal can be easily designed to include your existing product brochures - use less printed brochures, plus it's more flexible and green
- Reporting - All information passed through the Menu or Web Portal can be reported on, including: Dealership, Sales Agent, Product Coverage, Deductible, Make & Model
- Completely Customizable Report Data Exports